



LUMIDEE

stay connected

Returned goods – purchase

Of course it is possible that you might wish to return products to Lumidee. In that case we ask you to provide the below mentioned details and follow procedure described below.

PLEASE NOTE! Other procedures apply to repairs and DOAs; see www.lumidee.nl paragraph service.

PLEASE NOTE! For the return of trials, please follow the terms that you have already signed for.

1. Invoice number purchase:
2. Reason for returning the product:
.....
.....
3. Email this form to info@lumidee.nl.
4. Within a few days Lumidee will inform whether or not it agrees with the return of the products. In almost all cases a re-stocking fee will apply. You will be supplied with a quote for this.
5. After approval from Lumidee (and yours, in connection with possible costs) you can send the products to Lumidee.
6. After receipt of the products we will send you a credit invoice.

Your details (in case they differ from those on the invoice)

- Company name
- Address
- Postcode
- Town
- Contact person
- Telephone number contact person
- Email address contact person

Lumidee internal

- Certified by
- Terms approval
- Quote compiled by
- Date of receipt goods
- Credit processed by
- Credit invoice number

LUMIDEE BV

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